

Guru Gobind Singh Indraprastha University

Sector-16C, Dwarka, New Delhi-110078

EXAMINATION DIVISION

Ref. No.: GGSIPU/Exam/Conduct/2021/

Dated: 20.09.2021

DIARY No. 860

NOTICE

Sub: Link for the resolution of grievances of students in respect of Online Proctored End-Term semester Examination (Regular/Re-appear/Suppl./Mercy).

This is in connection with the technical problem faced by the students with respect to Internet connectivity, QR code scanning, uploading of answer sheets and other technical issues during University Online Proctored End-Term Semester Examination (September 2021 onwards) and redressal thereof.

The University has created below mentioned link for the registration of students who faced technical problems/issues in conduct of the ongoing online end-term semester examination of the University.

Link:-

https://docs.google.com/forms/d/e/1FAIpQLSeuIQK2oXFiyFVL8sytpNveh1Ns SUW0QwS68AknglnfhZUk9g/viewform?usp=sf link OR

https://forms.gle/Vxi6Mq5kToJF7QR9A

All such students who may have faced trouble or other kind of technical issues, are advised to register their grievances /complaints immediately after the completion of exam on the link provided herein above so that University could take appropriate remedial measures for the resolution of their grievances.

Grievances (if any) shall be submitted to Exam Conduct Division within seven days of the conduct of the examination.

In addition to that students are also required to fill the OMR sheet about their grievances where the student has faced technical problem alongwith the copy of the details submitted on google form/e-mail (examsupport@ipu.ac.in). The OMR sheet is available with the Institute concerned. The Dean/ Director/Principal of USS/Affiliated Institutes are requested to send the grievances if any of the students by getting the OMR sheet filled by the student. The filled in OMR sheet is required to be verified by the respective Dean/ Director/Principal and the same is to be sent to the Examination Conduct Branch till within seven days of the conduct of examination.

Controller of Examination

Copy to:-

- 1. All Affiliated/USS/Institutes/Schools, Dean(s)/Director(s)/Principal(s), through University Website. The Dean/Director/ Principal of the USS/Affiliated Institutes may collect OMR sheets from Examination Conduct Branch, if not available with them.
- 2. In-charge, UITS for uploading the same on the University Website.

(Dr. A.D. Lamba) Deputy Registrar (Conduct)